LANGHAM
&
HOTELS RESORTS

CONCENTRIC Ai

CIO UK&I

10TH FEBRUARY 2026 | **LONDON** | LANGHAM HOTEL

EVENT AGENDA

CIO
UK&I

BY
Citrus
EVENTS

We are industry led!

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08:30
09:15

WELCOME COFFEE, PASTRIES AND REGISTRATION

09:15
09:20

CIO UK&I OPENING REMARKS
Medwyn Roberts - Head of Research, EMEA

09:25
09:45

"Data Security: The Missing Context'
Madhu Shashanka - Founder & Chief Scientist - Concentric AI

09:50
10:05

KEYNOTE PRESENTATION
Nick Hodder - Director of Digital Transformation and Engagement - Imperial War Museums

10:10
10:40

RETAIL PANEL
Including participants from: COSTA COFFEE, SSP, TFG LONDON

Prashant Singh - Global Director, Data & AI - Costa Coffee
Asheeka Hyde - Technology Director- Data, Analytics and AI - SSP Group
Simon Clarke - Chief Transformation Officer - TFG Brands

10:40
11:00

KEYNOTE PRESENTATION

11:05
11:30

NETWORKING COFFEE BREAK

11:35
12:35

CITRUS CIRCUIT: COLLABORATION HOUR

Circuit 1: "AI Transformation in the CIO's Seat: Is the Juice Worth the Squeeze?"

1a- Where's the ROI? Is AI delivering real returns or just hype?
1b- Modernize or Bust? Can legacy systems keep up with AI demands?
1c - Leading the Shift: How should CIOs make AI work their roadmap?

Circuit 2: "Zest for Retention: Keeping Your IT Teams Energised and Engaged"

2a- Culture or Comp Package? What truly makes people stay - purpose, pay, or progress?
2b- How Do You Keep the Energy Flowing? What strategies are working to motivate and retain IT teams in 2026?
2c- Future Talent, Future Leadership: What skills and leadership styles will keep IT teams strong in the years ahead?

CITRUS CIRCUIT: COLLABORATION HOUR (CONT.)

Circuit 3: "Don't Let Legacy Leave a Sour Taste: CIO Approaches to Tech Debt"

3a - Where's the Bottleneck? What accommodations for legacy systems are slowing innovation the most?
3b - Cost vs Value: How do you make the business see the ROI in clearing tech debt?
3c - Future-Proof IT: What's your play to keep IT estates agile for tomorrow?

**12:35
13:35**

NETWORKING LUNCH

**13:40
14:10**

FINANCIAL SERVICES PANEL
Including participants from:

Ian Golding (Moderator) - Chief Digital Information & AI Officer TC Group
Natasha Davydova - CIO - AXA
Clare Schramm Fergus - MD, Banking Technology Platforms Lloyds Banking Group
Louise Leavey - CIO - Metro Bank
Kribashnee Moodley - Head of Software Engineering - Vitality

**14:15
14:30**

KEYNOTE PRESENTATION
Jia Fu - CISO - British Film Institute (BFI)

**14:35
15:05**

EDUCATION PANEL
Including participants from:

ANDERSON QUIGLEY · PRIFYSGOL ABERYSTWYTH UNIVERSITY · UCL · University of Reading · UNIVERSITY OF LONDON · University of Northampton

Grace Tattersall (Moderator) - Partner - Anderson Quigley
Dr Kuldip Sandhu - Chief Digital Officer - Aberystwyth University
Ben Hine - CIO - UCL
Richard Michel - CIDO - University of London
Alexandra Vujcich - Director of IT - University of Northampton
Jacob Crittenden - Director of Digital Products and Projects - University of Reading

**15:10
15:40**

NETWORKING COFFEE BREAK

**15:45
16:00**

"Building The Customer Engagement Business"
Kevin Murphy - COO - NatWest Rooster

16:05
16:35

MANUFACTURING PANEL NISSAN DIAGEO WEIR
Including participants from:

Shane O'Rourke - Head of Data Science and Analytics
Diageo
Richard van der Meer - Region Vice President & CIO
Nissan
Walid Hadid - Big Data Intergration Partner - Weir Group

16:40
17:00

KEYNOTE PRESENTATION NHS
Naginder Dhanoa - Former CDIO - NHS

17:00
17:10

CIO UK&I CLOSING REMARKS Citrus EVENTS
Medwyn Roberts - Head of Research, EMEA

17:15
19:15

NETWORKING DRINKS & CANAPES
Unwind in the Exhibition Area

![CIO UK&I logo]