CIO UK&I

10TH FEBRUARY 2026 | LONGON | LANGHAM HOTEL

EVENT AGENDA

LANGHAM HOTELS & RESORTS

CIO UK&I | BY Citrus EVENTS

We are industry led!

08:30
09:15

WELCOME COFFEE, PASTRIES AND REGISTRATION

09:15
09:20

CIO UK&I OPENING REMARKS
Medwyn Roberts - Head of Research, EMEA - Citrus

09:25
09:45

KEYNOTE PRESENTATION
Data Security: The Missing Context
Madhu Shashanka - Founder & Chief Scientist - Concentric AI

09:50
10:30

RETAIL PANEL
Including participants:

Faster, Smarter, Cheaper: Navigating ROI & Digital Transformation

Medwyn Roberts (Moderator) - Head of Research, EMEA - Citrus
Prashant Singh - Global Director, Data & AI - Costa Coffee
Sherry Fazal - Director Of Technology & Innovation - Knatchbull
Manou Campbell - Head of Data & Information Systems - Medik8
Meriel Neighbour - Global Transformation Director - River Island
Asheeka Hyde - Technology Director: Data, Analytics & AI - SSP Grp

10:35
10:55

The Architecture of Trust: Managing Complexity in the Age of AI
Michael MacAuley - General Manager - Liferay UK & Ireland

11:00
11:30

NETWORKING COFFEE BREAK   Sponsored by: salesforce

11:35
12:35

CITRUS CIRCUIT: COLLABORATION HOUR

Circuit 1: "AI Transformation in the CIO's Seat: Is the Juice Worth the Squeeze?"

1a- Where's the ROI? Is AI delivering real returns or just hype?
1b- Modernize or Bust? Can legacy systems keep up with AI demands?
1c - Leading the Shift: How should CIOs make AI work their roadmap?

Circuit 2: "Zest for Retention: Keeping Your IT Teams Energised and Engaged"

2a- Culture or Comp Package? What truly makes people stay - purpose, pay, or progress?
2b- How Do You Keep the Energy Flowing? What strategies are working to motivate and retain IT teams in 2026?
2c- Future Talent, Future Leadership: What skills and leadership styles will keep IT teams strong in the years ahead?

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11:35
12:35

CITRUS CIRCUIT: COLLABORATION HOUR (CONT.)

Circuit 3: "Don't Let Legacy Leave a Sour Taste: CIO Approaches to Tech Debt"

3a - Where's the Bottleneck? What accommodations for legacy systems are slowing innovation the most?
3b - Cost vs Value: How to make the business see the ROI in clearing tech debt?
3c - Future-Proof IT: What's your play to keep IT estates agile for tomorrow?

12:35
13:35

NETWORKING LUNCH   Sponsored by: Liferay

13:40
14:10

FINANCIAL SERVICES PANEL   Sponsored by salesforce
Including participants from:

TC GROUP   NEDBANK   DUAL   LLOYDS BANKING GROUP   salesforce

A Seat at the Table: The Growing Role of IT within Financial Services

Matthew O'Neill (Moderator) - Field CTO - Salesforce
Natasha Davydova - Non-Executive Director – Nedbank
Clare Schramm Fergus - MD, Banking Technology Platforms
Lloyds Banking Group
Louise Leavey - Transformation Director - Dual Group
Ian Golding - Chief Digital Information & AI Officer - TC Group

14:15
14:30

Inside the Executive's Mind: What They Care About and Where the Disconnect Happens
Jia Fu - CISO - British Film Institute (BFI)

14:35
14:55

The Agentic Future
Ben Bisley - Regional Sales Director - Outsystems
Paul de Abreu - Head of Solution Architecture - Outsystems

15:00
15:40

EDUCATION PANEL   Sponsored by airia
Including participants from:

ANDERSON QUIGLEY   airia   LSE   UCL   University of BRISTOL   University of Northampton   UNIVERSITY OF LONDON

Enrolling in the Future: Developing AI & Cloud Solutions Whilst Overcoming Legacy Infrastructure

Grace Tattersall (Moderator) - Partner - Anderson Quigley
Tom Hallett - Solutions Engineer - Airia
Divya Menon - Director of Technology Operations - LSE
Ben Hine - CIO - UCL
Emma Smith - CDIO - University of Bristol
Richard Michel - CIDO - University of London
Alexandra Vujcich - Director of IT - University of Northampton

15:45 16:10

NETWORKING COFFEE BREAK

17:15 19:15

NETWORKING DRINKS & CANAPES
Unwind in the Exhibition Area

Sponsored by: **outsystems**

16:15 16:30

Building The Customer Engagement Business
Kevin Murphy - COO - NatWest Rooster

NatWest Rooster Money

16:35 17:00

MANUFACTURING PANEL
Including participants from:

DIAGEO · NISSAN · THE COMPLEAT FOOD GROUP · WEIR

Blueprints for the Fourth Industrial Revolution: Building Cost-Effective Innovation

Shane O'Rourke - Head of Data, Analytics & Insights - Diageo
Richard van der Meer (Moderator) - Region Vice President and CIO - Nissan
Ines Ashton - Digital and AI Strategy Director (CIO) - The Compleat Food Group
Walid Hadid - Group Head of Digital & Automation - Weir Group

17:05 17:10

CIO UK&I CLOSING REMARKS
Medwyn Roberts - Head of Research, EMEA

citrus EVENTS

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